

CONTACT: Erica Park, 561-994-1174 x228
epark@nationalhealing.com

Boca Raton Resident Charline Julmiste Receives Customer Service Award

BOCA RATON, Fla. (March 27, 2009) –National Healing Corporation (NHC), a leader in wound healing and disease management, accounts for more than 30 percent of the nation's managed and outsourced wound healing centers, yet not all of its most important staff members wear lab coats. Boca Raton resident Charline Julmiste recently was recognized with the company's Ace Award for Outstanding Customer Service and Administrative Excellence.

A Payor Education Coordinator at NHC, Julmiste received the award given to the employee who has provided extraordinary customer service and prompted a positive, exciting work environment within the company.

NHC CEO James E. Patrick presented the award saying, "Charline has demonstrated outstanding problem-solving skills combined with a willingness to help and a high energy profile. She takes her job very seriously and is always looking for ways to improve wound healing rates at our centers."

Among her accomplishments, Julmiste scheduled 524 separate presentations for more than 100 different NHC Wound Healing Center program directors and transformed a company process once done on paper to an online version.

Julmiste has been with NHC for nearly two years and accepted the award saying, "The teams in our Wound Healing Centers are tireless in their commitment to our patients. This award demonstrates that National Healing Corporation understands everyone in the company shares its vision of delivering excellence every day and I accept this award on behalf of all the administrators behind the scenes."

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About National Healing Corporation

Founded in 1996 and headquartered in Boca Raton, Fla., with offices in Tampa, Fla., and Louisville, Ky., National Healing Corporation provides management services and the latest technology and expertise in wound healing to its client hospitals to establish quality wound healing programs. The Joint Commission has awarded National Healing Disease-Specific Care Certification for wound care. Committed to health care compliance and best practice medicine, National Healing emphasizes these priorities in its extensive clinical and business training programs. The privately-held company accounts for 30 percent of all managed and outsourced wound centers in the United States. For more information, please visit www.nationalhealing.com.